



Human Energy®

2013 Corporate Responsibility Report



Getting Results the Right Way

For complete reporting,
including performance data, visit
Chevron.com/Reporting.

Our New Approach to Reporting

Chevron's previous Corporate Responsibility (CR) report was produced annually as a comprehensive printed document that also was shared online. Our 2013 report marks a shift to a shorter printed version of the report and expanded, more frequently updated content on our website. Our CR performance data, which are now available online, are based on IPIECA/API/OGP* sector-specific sustainability reporting guidelines. Our move to greater online reporting allows us to present the same data that we have disclosed in previous years and to increase disclosure on workforce health and safety, human rights and other areas. The move is also being made in response to the growing number of people seeking information online. Our online CR content should create better opportunities for information customization and feedback. We are continually seeking ways to improve the delivery of CR reporting and information; we will continue to make enhancements as we incorporate feedback from diverse audiences interested in our business activities.

Our environmental, safety and workforce performance data and our 2013 reporting on IPIECA/API/OGP indicators can be found at Chevron.com/Reporting.



On the cover: Students work together on a project at the Summer Engineering Experience for Kids camp organized by the National Society of Black Engineers. Supported by Chevron, the three-week camp at Martin Luther King, Jr. Elementary School in Oakland, California, inspired 242 students to take an interest in science, technology, engineering and math.

* IPIECA (the global oil and gas industry association for environmental and social issues)/American Petroleum Institute/International Association of Oil & Gas Producers.

A MESSAGE FROM OUR CHAIRMAN AND CEO



John S. Watson Chairman of the Board and Chief Executive Officer, May 2014

At Chevron, we are proud of the work that we do to safely develop the energy that people and businesses around the world depend on. Affordable, reliable energy is a cornerstone of economic growth and helps improve the quality of life for communities throughout the world. As we work toward our vision of being *the* global energy company most admired for its people, partnership and performance, we are guided by The Chevron Way, which defines who we are, what we do and what we believe.

Everywhere Chevron operates, we strive to build lasting partnerships that contribute to local economies. We have learned through decades of experience that Chevron's business success is deeply linked to society's progress and built upon long-term, collaborative and mutually beneficial relationships.

The foundation of these relationships is our commitment to The Chevron Way and the accompanying set of values that distinguish us and guide our actions. This report demonstrates the impact and importance of two of those values – *Partnership* and *Protecting People and the Environment*.

We demonstrate *Partnership* through a commitment to local businesses, governments, communities and key stakeholders, identifying needs and investing in solutions and programs that will deliver measurable and lasting results. Over the past six years, we've spent more than \$258 billion in goods and services to supply energy around the world. Our business and social investments help advance local economies by supporting local businesses, generating jobs and improving lives.

Beyond contributions to our partner countries through direct business investment and taxes, we've made nearly \$1.5 billion in social investments in local communities over the past eight years that foster economic growth, with a significant focus on health, education and economic development programs and partnerships. This includes spending almost \$275 million on global social investments in 2013. Additionally, we support social progress through our comprehensive Human Rights Policy and our promotion of revenue transparency in the extractive industries.

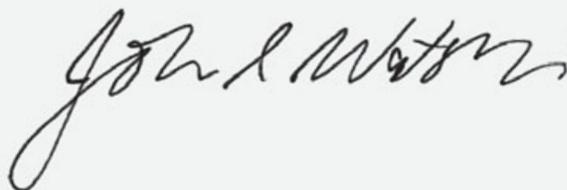
We understand deeply that Chevron's continued success depends on our ability to operate responsibly. To deliver world-class safety and environmental performance, we are guided by a commitment to *Protecting People and the Environment*. Our Operational Excellence Management System, built upon this value, provides employees with the processes and tools needed to complete every task the right way, every time.

In 2013, we continued to be a leader in personal safety, as measured by injuries requiring time away from work. We also undertook extensive actions to enhance process safety to prevent serious incidents, and through these efforts we delivered our lowest number of serious process safety-related loss-of-containment

events. However, we are not yet incident-free. Chevron is committed to achieving our goal of zero incidents and will continue to focus on achieving world-class performance in all measures of safety and environmental stewardship.

We hope you find the information in this report to be informative and useful. This report shares our progress throughout 2013 and highlights how we demonstrate our values and create prosperity in the communities where we operate – now and for generations to come. You can learn more about our corporate responsibility efforts online at Chevron.com/CR.

At Chevron, we are proud to invest in the people, projects and communities that make our business possible.



The Chevron Way

The Chevron Way explains who we are, what we do, what we believe and what we plan to accomplish. At the heart of The Chevron Way is our vision...to be *the* global energy company most admired for its people, partnership and performance.

We make this vision a reality by consistently putting our values into practice. The Chevron Way values distinguish us and guide our actions so that we get results the right way. Our values are integrity, trust, diversity, ingenuity, partnership, protecting people and the environment, and high performance.

➤ To read more about The Chevron Way, visit Chevron.com/ChevronWay.

➤ For complete reporting, including performance data, visit Chevron.com/Reporting.

Managing Operational Risk.

Ingrained in The Chevron Way is our commitment to protecting people and the environment, which includes developing energy safely and reliably. We strive to develop a culture in which everyone believes that all incidents are preventable and that “zero incidents” is achievable. **Our priorities every day are to get our employees and contractors home safe and to protect the environment.**

2013 Global Employee Survey: Favorability Percentage



Towers Watson benchmark data

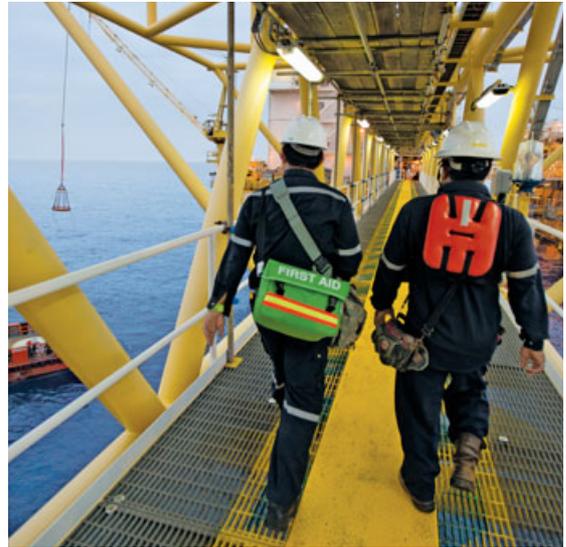
Our Operational Excellence Management System (OEMS) is a comprehensive, proven means of systematic management of process safety, personal safety and health, the environment, reliability, and efficiency. Through disciplined application of OEMS, we identify risks and integrate operational excellence (OE) processes, standards, procedures and behaviors into our daily operations. Our OEMS is aligned with ISO 14001 and OHSAS 18001,* as well as the Center for Chemical Process Safety's *Guidelines for Risk Based Process Safety*.

Within OEMS, we use a management system process to drive continual improvement toward world-class performance. This process is linked to business planning and begins with defining a vision of success and setting objectives. Gaps between current performance and these objectives are uncovered during assessment. We develop plans to close the gaps, implement the plans and review plan performance.

We set high expectations for ourselves, which requires active leadership. We adopt and share best practices with our business and industry partners, and we continually take action to improve our practices and meet our commitments. From 2005 through 2013, our Days Away From Work Rate for our employees and contractor workforce fell from 0.12 to 0.02.

Engaged and Capable Workforce

To advance our OE culture, we build on the belief that all incidents are preventable, and we actively communicate with and engage our employees and contractors regarding our OE-related policies and objectives. Every year, we run Global OE Focus campaigns to drive companywide awareness about OE priorities and stimulate discussion and engagement at the team level. Every three years, we conduct a survey to measure employee engagement, retention and wellness. In 2013, we received responses from 77 percent of our survey population. Ninety-eight percent of employees who responded said that they understand and apply Chevron's OE standards in their daily work activities. These results significantly



Above: Operators in the Gulf of Thailand walk the catwalk at the Platong central processing platform.

surpass the global oil, gas and chemical company benchmarks and global high-performing company benchmarks, as measured by Towers Watson.

To enhance our workforce's OE capabilities, we develop our employees' and contractors' skills and experience in several ways. For example, since 2003, employees have attended OE Forums to take training and share information and best practices related to our health, safety and environmental performance. Every business unit is required to conduct regular performance and partnership engagements with key contractors to review OE performance and share best practices. We also hold forums globally with our contractor workforce to promote OE culture.

* International Organization for Standardization environmental management system standard and Occupational Health and Safety Assessment Series management system specification.

➔ To learn about our Operational Excellence Management System, visit Chevron.com/OEMS.
Read about workforce development at Chevron.com/PIECA.

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OE

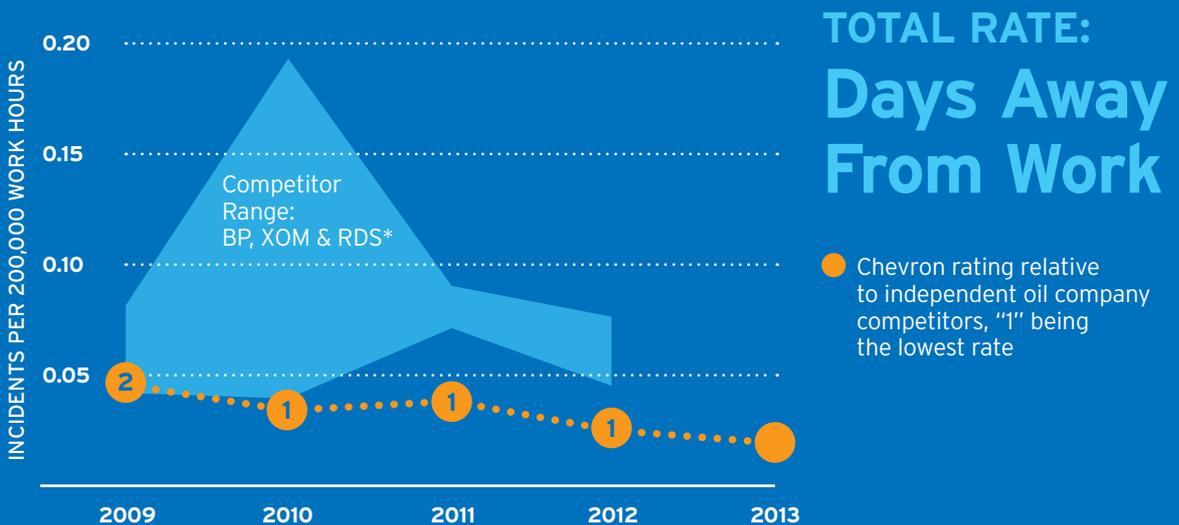
Objectives

Operational excellence is defined as "the systematic management of process safety, personal safety and health, the environment, reliability, and efficiency to achieve top performance." It is based on five objectives.

- 1 Achieve an incident- and injury-free workplace.
- 2 Promote a healthy workforce and mitigate significant workplace health risks.
- 3 Identify and mitigate environmental and process safety risks.
- 4 Operate with industry-leading asset integrity and reliability.
- 5 Efficiently use natural resources and assets.

Protecting People.

Chevron is committed to protecting the safety and health of its more than 61,000 employees and more than 200,000 full-time-equivalent contractor workforce. We manage risk by applying policies, processes and technologies to maintain our focus on having zero incidents. Our attention to personal safety and process safety goes hand in hand with our programs to promote a healthy and engaged workforce.



*Source: The data are publicly available from each company's annual sustainability reporting; British Petroleum plc (BP), ExxonMobil Corp. (XOM) and Royal Dutch Shell plc (RDS). XOM rates are lost-time incident rates. RDS rates are lost-time incident rates for injuries only. Competitor data for 2013 were not available at the time of publication.

In a survey of our employees,

95%

said that they would be supported for using stop-work authority.

Below: Woramam Chalermwat, left, specialist for health, the environment and safety, and Parinya Ploypray, medic, discuss safety procedures at Chevron's Platong oil and gas production platform in the Gulf of Thailand.

Personal Safety

Personal safety is managed by many targeted processes within our Operational Excellence Management System (OEMS). Written safe-work practices are a core part of our comprehensive safety program. These safe-work practices help ensure that potentially hazardous work, such as electrical work or entry into a confined space, is properly approved, assessed and performed to achieve the safety standards necessary to prevent workplace injuries and incidents. We also take steps to extend these safety principles to our contractors by reinforcing our expectations and monitoring compliance with requirements throughout the life cycle of our projects. This includes engaging with our contractors to improve oversight of their activities, particularly when we lack operational control. Motor vehicle safety also is written into our OEMS. We prohibit the use of cell phones and other electronic devices while employees are driving company vehicles or driving on company business, and we offer customized defensive-driver training to employees and contractors through the Smith System Driver Improvement Institute, Inc.



In a 2013 survey,

98%

of Chevron employees said they apply Chevron's operational excellence standards in their daily work activities.



Above: Ashley Geneve, left, Gorgon Upstream offshore construction manager, and Rory Denniss, Gorgon Upstream advisor for health, safety and the environment, conduct a safety inspection before the installation of the Gorgon project's subsea structure offshore Western Australia.

Our behavior-based safety programs, which include peer evaluations, improve safety awareness among all employees and contractors. Employees and contractors alike know they have stop-work authority and the responsibility to stop unsafe and at-risk behaviors without repercussions.

While we have achieved industry-leading performance in preventing injuries, we are still experiencing safety incidents that lead to fatalities, which is not acceptable to us. Fatalities have a profound impact on families, communities and our company. Each incident and fatality is thoroughly investigated so that we can understand the root causes and learn from them. We then share lessons learned throughout the company and apply them in our daily practices. Chevron has also intensified management focus on assuring that critical safeguards are in place for every high-risk activity. We are also working together with other companies in our industry to improve work processes that will prevent these serious incidents.

Process Safety

We also apply OEMS to manage process safety and work to prevent serious incidents, such as explosions, fires and accidental releases. We conduct systematic reviews of facilities and projects to reduce risk, and we conduct hazard analyses to prevent injury and loss of containment. Multiple layers of protection are designed to prevent or contain a small mistake or failure.

We saw a reduction in Tier 1 loss-of-primary-containment incidents* from 74 in 2012 to 36 in 2013. Programs that contributed to this improvement involved well safety, asset integrity management, engineering and operations decision making, safety performance tracking, the building of process safety competency at all levels, and an increase in our use of process safety leading indicators.

Despite our success in reducing loss-of-containment events, serious incidents in 2013 remind us that we must continue to work toward zero process safety incidents. Through what we learn, we improve our procedures, training, maintenance programs and designs to avoid repeating incidents. We share lessons learned throughout the company and with industry organizations, such as the American Petroleum Institute.

*The American Petroleum Institute defines a Tier 1 loss-of-primary-containment incident as an unplanned or uncontrolled release of any material from primary containment, including nontoxic and nonflammable materials, that results in significant consequence.



Above: Susan Allen, head operator at Chevron's Pascagoula, Mississippi, refinery, verifies that a pressure-relief device is properly tagged, dated and set correctly at the Pascagoula base oil plant, where she is on assignment as an operations representative.

Product Stewardship

Product stewardship is another layer in our OEMS to protect people and develop energy in ways that respect the environment throughout a product's life cycle—from manufacturing to use and recycling or disposal. We comply with regulations and act in accordance with industry and international standards wherever we operate. We assess safety, health and environmental aspects of our products and comply with product safety laws, both where our products are made and in their intended markets. In Europe, for example, the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH) regulatory framework requires information about product environmental and health impacts. We have registered more than 100 substances to date under REACH. We also implement the United Nations' Global Product Strategy, a voluntary program that provides public information on the safe use of chemicals.

Workforce Health

Chevron's safety culture is paired with active efforts to help employees live healthier lives. In some of the areas where we operate, infectious diseases

such as HIV/AIDS and chronic maladies such as cardiovascular disease can be prevalent. Our workplace HIV/AIDS policy and training program combine educational programs, peer-to-peer training and counseling, and access to community-based care and treatment to keep healthy workers disease-free and to educate HIV-positive workers on living with the illness. To date, nearly 17,500 current employees have completed HIV/AIDS awareness training.

Through our Healthy Heart program, we try to reduce cardiovascular disease by offering an annual voluntary risk assessment and educational resources to employees and their adult dependents. The program was updated in 2013 to increase employee engagement in the United States and Canada. From 2012 through December 2013, more than 11,500 participants registered with the program.

➤ For more information on Chevron's workplace health and safety programs, visit Chevron.com/HealthSafety.

Environmental Stewardship.

For more than 135 years, we have been committed to producing energy responsibly while continually striving to improve our environmental performance and reduce the potential for impacts from our operations. **We have four Environmental Principles that define our commitment to operating in an environmentally responsible manner:** We include the environment in decision making, reduce our environmental footprint, operate responsibly and steward our sites.

Petroleum Spill Volume: Decreasing Over Time

Volume in barrels of spills to land and water that are greater than or equal to one barrel are included.





Above: American alligators are native denizens of the Lower Neches Wildlife Management Area near Port Arthur, Texas, where Chevron Environmental Management Co. created more than 110 acres of wetland habitat.

We incorporate these principles into our business by applying the Environmental Stewardship Corporate-Standard Operational Excellence process to our operations. This process is designed to identify and manage potentially significant environmental impacts and assess our activities, with the aim of improving performance.

In 2013, Chevron spent approximately \$2.7 billion on environmental management activities at its consolidated companies, based on guidelines established by the American Petroleum Institute. These expenditures included approximately \$1 billion in environmental capital expenditures and \$1.7 billion in costs associated with the prevention, control, abatement or elimination of pollutants from operating sites, closed or divested sites, and abandoned and restored sites.

Environmental, Social and Health Impact Assessment

We apply our Environmental, Social and Health Impact Assessment (ESHIA) process to all capital projects within the company's operational control. The ESHIA process provides a systematic and risk-based approach to identifying, assessing and managing potentially significant impacts. The assessments can include potential impacts of our activities on surrounding communities, natural resources, air quality, land and water, or community health and livelihoods. Obtaining input from communities and partners is central to the ESHIA process and occurs throughout a project's life cycle. Our application of the ESHIA process is wide ranging: It informs facility siting, infrastructure and technology selection. The ESHIA process has also helped our project development teams strengthen the protection of local ecosystems, improve protection of endangered species and enhance our community investments. Since 2007, we have used our ESHIA process in the planning and implementation of nearly 900 capital projects worldwide.

7 Environmental Aspects

For Chevron, getting results the right way happens throughout the life of a project – from planning and construction through operation and decommissioning. To achieve this, we use our Operational Excellence Management System to manage potential risks from the activities that may affect the environment. We have defined seven corporate core environmental aspects to manage how our businesses interact with the environment.

- 1 Accidental Releases Management
- 2 Air Emissions Management
- 3 Energy Efficiency and Greenhouse Gas Management
- 4 Natural Resources Management
- 5 Site Residual Impact Management
- 6 Waste Management
- 7 Wastewater Management



Above: Chevron's former refinery in Cincinnati, Ohio, is now a certified monarch butterfly way station.

Biodiversity

Chevron's Biodiversity Statement expresses the company's commitment to incorporating biodiversity considerations into its capital projects and operations. Our Operational Excellence Management System includes internal processes and tools, such as our ESHIA process, for managing potential environmental impacts of all kinds, including impacts on biodiversity. Our operations personnel inventory their interactions with the environment, including those that may affect biodiversity, and develop plans for managing them. Through the ESHIA process, we conduct a baseline assessment of existing environmental conditions, such as the presence of sensitive habitats or fishing grounds, to inform our understanding of potential impacts. The assessment results are incorporated into project planning to help us avoid potentially significant impacts and protect sensitive habitats.

Remediation and Restoration

Since 1998, Chevron Environmental Management Co. (EMC) has served as Chevron's leader in site remediation and asset retirement and is a key enabler to achieving Chevron's environmental stewardship goals. EMC works to decommission, remediate and reclaim operating and legacy sites, with the aim of beneficial reuse, including habitat restoration and creation. For example, a former Chevron refinery in Cincinnati, Ohio, is now a certified monarch butterfly way station, which provides resources necessary for the butterflies to produce successive generations and sustain their migration. In 2013, EMC was directly involved in approximately one-third of Chevron's estimated worldwide environmental spending.

Freshwater Management

Chevron recognizes that water, and particularly fresh water, is a critical resource for business, our communities and the environment. In 2010, we launched a corporate initiative to improve our freshwater risk management and reporting practices, which included publishing our commitment to responsible management of freshwater resources. The initiative focuses on improving our corporate, regional and local water risk identification and management through the use of water mapping tools. Also in 2010, we established a corporate water metric, which collects data on fresh water. These data show that we have continually improved our measurement accuracy and data quality control. In 2013, Chevron expanded its freshwater initiative to incorporate non-fresh sources and beneficial reuse of wastewater streams. This initiative continues to focus on water risk assessment and management through the life cycle of our assets.

Our global practices in natural gas from shale operations recognize the importance of managing water use and protecting water resources. In the northeastern United States, we are working to recycle 100 percent of our produced water. By doing so, we are able to offset nearly 50 percent of our freshwater use. We also recognize that the best way to protect water resources is to use strong well design and completion standards. Our wells have multiple layers of steel casing and cement, forming a barrier between hydrocarbons and groundwater.

Climate Change

We share the public and government concern about climate change. The use of fossil fuels to meet the world's energy needs contributes to an increase in greenhouse gas (GHG) emissions – mainly carbon dioxide and methane – in Earth's atmosphere. Operationally, we continue to address GHGs in our operations and explore innovative, low-carbon energy technologies that will help us manage our carbon emissions. This includes continually improving the energy efficiency of our operations. Additionally, we operate one of the world's largest geothermal energy portfolios and have significant investments in two of the world's largest CO₂ storage projects. We invest in advanced biofuels research and in ways to reduce our equity GHG emissions from flaring and venting. These actions span all phases of technology development,

At our **Sumatra, Indonesia**, operations, where we have **94 oil-producing fields**, an effort to curb flaring and venting resulted in a **75% reduction** of GHG emissions and a **97% reduction** in volatile organic compound emissions **since 2008**.

Our score of

97 Points

on the Carbon Disclosure Project's S&P 500 Climate Disclosure Leadership Index was nine points higher than the previous year's score.



Above: A pied oystercatcher flies above Barrow Island, a Class A nature reserve offshore Western Australia. For 50 years, Chevron has operated successfully on Barrow, the site of the Gorgon natural gas project. During this time, all native species have been carefully protected, with no invasive plants or animals established on the island.

from research to demonstration and deployment, and they significantly inform Chevron's view and involvement in GHG abatement.

In addition to taking inventory of our emissions, we include GHG emissions management in how we plan and execute our business. We consider carbon costs when forecasting long-range supply, demand and energy prices, and we thoroughly assess a range of potential future policy and economic growth outcomes. These analyses affect our investment decisions and capital project approvals worldwide.

Energy Consumption and Performance

Chevron continues to find new ways to use energy more efficiently in its own operations. From 1992 to 2012, we used our Chevron Energy Index (CEI) to track energy use performance across all operations and measured a 34 percent improvement during that time. CEI measured our operational energy intensity based on estimated technological and operational improvements and operational performance. Over time, as our assets have grown in size, complexity and diversity, we recognized that energy efficiency could be better measured and, ultimately, improved. In 2013, we adopted new metrics to track energy performance. The five metrics are Upstream Energy Intensity, Manufacturing Energy Index, Pipeline Energy Intensity, Shipping Energy Intensity, and one for all other parts of the business. The new metrics provide more relevant and transparent energy performance measures for each segment of our business. They are easier to understand, and the segment-specific nature of these new metrics will help drive energy performance improvements.

➤ Read more about these environmental topics at [Chevron.com/Environment](https://www.chevron.com/Environment).

To learn more about our natural gas from shale operations, please visit [Chevron.com/Shale](https://www.chevron.com/Shale).

Building Local Capacity.

We demonstrate our commitment to the countries and communities where we operate by creating jobs, employing local workforces, and developing and sourcing from local suppliers. This business strategy establishes Chevron as a partner of choice that helps build local economies and improve livelihoods.

In 2013, we
spent nearly
\$59 Billion
on goods and
services globally.





Left: Driver Kumar Dyushimov operates a crane at Adem Ecology, a qualified Chevron supplier in Kazakhstan.

92%

of our employees worked in their home countries in 2013.

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We are committed to having a workforce that reflects the communities where we operate. We onboard and train the local people we hire, developing their skills and capabilities, and we have many programs in place to build capacity within the broader local communities.

Supplier Sourcing

We apply a customized methodology to develop national and local content for our major capital projects and our ongoing operations. This process is grounded in lasting partnerships. We collaborate with national and local governments, national oil companies, nongovernmental organizations, and development agencies to identify high-impact, sustainable supplier and workforce development opportunities. We do this within our own supply chain and our contractors' supply chains. For example, in Indonesia, where we have operated for 90 years and are the country's largest oil

producer, a local business development program that we launched in 2001 has resulted in more than 6,100 contracts awarded to local Indonesian companies and approximately 41,000 jobs being created.

Capacity Building

After local companies are identified, we design and implement programs to help them meet industry standards and provide goods and services to Chevron and other oil and gas producers. Metrics are agreed upon with our partners and suppliers to make sure that desired outcomes – in terms of quality, timeliness and cost – are achieved. In Kazakhstan, where we are a 50 percent partner in the Tengizchevroil LLP (TCO) joint venture and the country's largest private oil producer, there are very few companies offering household waste collection and disposal services. TCO identified Adem Ecology for its local development program and helped the company secure a loan for its new program that involves separating recyclable materials from solid household waste. Adem Ecology has since reduced the amount of waste entering landfills by 30 percent. The local company has qualified as a Chevron supplier.

We strive to remove barriers to economic growth, so we invest in promoting equality and economic empowerment for women. In 2013, we spent more than \$1 billion with women- and minority-owned businesses in the United States and more than \$2.7 billion on goods and services from U.S.-based small businesses.

 To learn more about how Chevron benefits communities, please visit Chevron.com/CR.

Social Performance.

Social performance is defined as the systematic management of social impacts and stakeholder relationships.

Our social performance relies on conducting business in an ethical and responsible way and engaging openly with our workforce, partners and communities.

We work with communities and partners to focus our support on strategic social investments in health, education and economic development. We build trusted relationships by focusing on engaging our stakeholders and managing our potential social impacts through our Environmental, Social and Health Impact Assessment process, Human Rights Policy, and processes for stakeholder engagement and legislative and regulatory advocacy. Additionally, we support revenue transparency in the extractive industries.

WE HAVE INVESTED NEARLY **\$1.5 Billion**

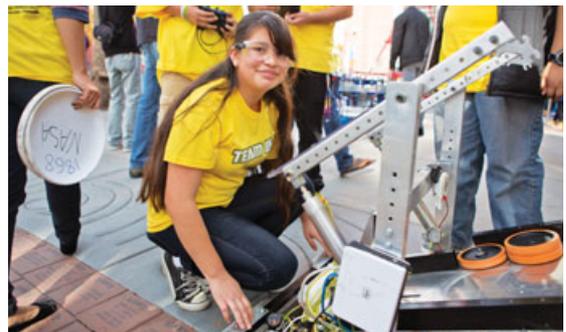
in social programs and partnerships in health, education and economic development over the past eight years.



HEALTH **Left:** Chevron and Pact's SHINE program has reached more than 1 million people across 1,166 Myanmar villages to bring sustainable health solutions and improved livelihood opportunities. More than 600,000 people have directly benefited from access to health services. **Right:** In partnership with the government of Angola and Texas Children's Hospital, Chevron's sickle cell initiative has, since 2011, screened more than 65,000 babies and enrolled more than 900 in a disease treatment program.



ECONOMIC DEVELOPMENT **Left:** By helping women overcome adversity and develop trade and business skills, the Chevron-funded *Vístete de Sueños* (Dressed With Dreams) program in Venezuela benefits an estimated 2,100 people annually. **Right:** Since 2010, the Niger Delta Partnership Initiative has directly benefited more than 10,000 people and created more than 600 jobs.



EDUCATION **Left:** Chevron has committed more than \$1 million to support science, technology, engineering and math (STEM) education programs and job training initiatives in its Marcellus operating areas of Pennsylvania, Ohio and West Virginia. **Right:** In 2013, Chevron invested nearly \$94 million in education worldwide and expanded support of U.S. STEM partnerships and programs, such as the Bay Area Science Festival in San Francisco, by an additional \$30 million over three years.

Social Investment

Our social investments aim to foster economic stability and improve the quality of life in the communities where we work. We cultivate strong partnerships and make strategic investments in health, education and economic development. We work with communities first to understand their needs and then to develop solutions together that seek to remove barriers to economic growth. In 2013, we spent \$275 million globally.

HEALTH Chevron promotes healthy communities by improving access to health care in order to help eradicate disease. We partner with employees and their families, community programs and global health organizations, spending \$40 million in 2013 on programs for treatment and prevention. Since 2008, we have partnered with the Global Fund to Fight AIDS, Tuberculosis and Malaria to fight these diseases in areas where we operate, directing \$60 million for programs in Africa and the Pacific Rim.

EDUCATION We believe education is a building block for economic development and employability. We support educational programs from kindergarten through college, and career and technical training for the local workforce. In 2013, we invested nearly \$94 million in education worldwide, which includes major funding for programs that promote science, technology, engineering and math (STEM). We expanded our long-term support for STEM education in the United States by committing an additional \$30 million over three years in programs and partnerships, which include Project Lead The Way, the Fab Foundation, the National Academy of Engineering, Achieve, the USA Science & Engineering Festival, the U.S. News STEM Solutions National Leadership Conference, and DonorsChoose.org. Our commitment to advancing STEM will help prepare students to become future scientists, engineers and innovators.

ECONOMIC DEVELOPMENT We boost local economies and increase incomes by creating jobs and by building local workforce skills and capacity through our supply chain activities. We invested nearly \$44 million in 2013 in local community-level economic development initiatives. In 2010, we launched the Niger Delta Partnership Initiative and announced a five-year, \$50 million endowment to increase income, employment and equitable economic growth in Nigeria. To date, through our continued support and a total of 51 programs implemented throughout the Niger Delta, more than 5,000 people have been trained, including 400 local business owners and employees. This resulted in more than 600 jobs being created.

Chevron achieved
a rating of
100%
on the Human Rights Campaign
Corporate Equality Index for the
ninth consecutive year.

Human Rights

Chevron has an unwavering respect for human rights. We believe that although governments have the primary duty to protect and ensure fulfillment of human rights, we can play a positive role. We adopted our Human Rights Policy in 2009 to foster greater awareness of human rights issues throughout the company and enhance our capabilities to identify and manage human rights issues in four areas relevant to our business: employees, security

Marcellus Partnership Initiative

Chevron invested more than \$1 million in 2013 to support STEM programs and job training initiatives in its Marcellus operating areas of Pennsylvania, Ohio and West Virginia. We support programs such as the Carnegie Science Center, Project Lead The Way and Mentors Community Wealth Building Initiative.



Since 2003, Chevron has sponsored HIV/AIDS education, awareness and prevention organizations in Angola, including those at Maria Imaculada HIV Voluntary Counseling and Testing Center, in Cabinda Province, where mothers receive milk supplements to support infant health.

Since 2008, Chevron has directed **\$60 million** to the Global Fund for programs in Africa and the Pacific Rim. According to Global Fund metrics, to date Chevron has played a part in saving **8.7 million lives** through its support of the fund.

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providers, communities and suppliers. Our policy is consistent with the United Nations' Guiding Principles on Business and Human Rights, endorsed by the U.N. Human Rights Council in 2011.

We have a long-term commitment to strengthening human rights protections. As a founding participant in the Voluntary Principles on Security and Human Rights, we promote the principles as good practice for managing security operations. We also helped develop an IPIECA Responsible Security Operations task force that is working to further engage the industry on security and human rights through information sharing and training. In 2013, we participated in the task force's first peer-learning workshop.

Our Human Rights Policy guides our commitment to respecting indigenous communities and the rights of property owners, and we set expectations for how our suppliers treat their employees. We work with indigenous communities to understand their concerns throughout new project planning and during ongoing operations. In addition, we try to avoid relocation/resettlement whenever possible. When it is unavoidable, we strive to work collaboratively and transparently with communities that are affected.

We also require our key suppliers to adhere to all domestic laws and encourage them to follow the International Labour Organization's core principles of freedom of association, the right to collective bargaining, the elimination of forced

Chevron Humankind Giving

In 2013, through our company-sponsored community involvement program Chevron Humankind, 13,000-plus employees and retirees contributed approximately 160,000 volunteer hours to more than 5,600 charitable organizations in the United States. Additionally, Chevron employees and retirees contributed more than \$19 million to U.S. nonprofits, which Chevron matched, for a total of more than \$37 million.

and compulsory labor, the abolition of child labor, and the elimination of discrimination in the workplace. We use regular meetings with our key suppliers to reinforce our Human Rights Policy.

Revenue Transparency

Resource-rich countries have the ability to generate revenues to spur economic development and reduce poverty. We believe that the transparent and accurate accounting of these revenues by governments and extractive industry companies contributes to stable, long-term investment climates, economic growth and social well-being. To promote revenue transparency globally, we participate in the multinational, multistakeholder-run Extractive Industries Transparency Initiative (EITI).

Chevron is the longest continually serving member of the EITI Board. More than 40 countries are now undertaking EITI's external validation process to ensure that they are implementing the program according to agreed-upon standards. According to the EITI International Secretariat, approximately \$1.2 trillion in government revenues has been disclosed to date. Chevron currently operates or has a nonoperated working interest in 17 EITI-implementing countries: Azerbaijan, Cameroon, Chad, Democratic Republic of Congo, Ghana, Indonesia, Iraq, Kazakhstan, Liberia, Nigeria, Norway, the Philippines, Republic of Congo, Sierra Leone, Trinidad and Tobago, Ukraine, and the United States. In addition, we are supporting several countries in their efforts to join EITI, including Myanmar and the United Kingdom.

 Learn more about Chevron's social performance at Chevron.com/CR.



NEARLY 7,400 Women Tested

In 2013, through our partnership with Pact and the PROMOT project in Bayelsa State, Nigeria, 148 health workers have been trained to support programs that prevent and treat mother-to-child transmission of HIV. Nearly 7,400 women have been tested for HIV during prenatal care, and nearly 700 received HIV counseling.

Above: Pregnant women wait to be tested at Agudama Comprehensive Health Center, Bayelsa State, Nigeria.

LRQA Assurance Statement

Relating to Chevron Corporation's Corporate Responsibility Report for the calendar year 2013

This Assurance Statement has been prepared for Chevron U.S.A. Inc. in accordance with our contract but is intended for the readers of this report.

Terms of Engagement

Lloyd's Register Quality Assurance Ltd. (LRQA) was commissioned by Chevron U.S.A. Inc. on behalf of Chevron Corporation (Chevron) to provide independent assurance on its processes used in the creation of the Corporate Responsibility Report (CRR) for the calendar year 2013 to a reasonable level using LRQA's verification approach.

Our assurance engagement covered Chevron's operations and activities worldwide and specifically covered the following requirements:

- Reviewing the effectiveness of the processes for reporting health, environmental and safety (HES) IPIECA performance indicators.
- Confirming consistency with the IPIECA/API/OGP *Oil and Gas Industry Guidance on Voluntary Sustainability Reporting* (2010) industry guidelines.

Our assurance engagement did not include verifying the accuracy of data and information reported in the CRR.

LRQA's responsibility is only to Chevron. LRQA disclaims any liability or responsibility to others as explained in the end footnote. Chevron's management was responsible for preparing the CRR and for maintaining effective internal controls over the reporting processes and the CRR. LRQA's responsibility was to carry out an assurance engagement on the reporting processes in accordance with our contract with Chevron. Ultimately, the CRR has been approved by, and remains the responsibility of, Chevron.

LRQA's Opinion

Based on LRQA's approach, we believe that Chevron's reporting processes were effective in delivering HES indicators that are useful for assessing corporate performance and reporting information consistent with common reporting elements in the IPIECA/API/OGP *Oil and Gas Industry Guidance on Voluntary Sustainability Reporting* (2010).

The opinion expressed is formed on the basis of a reasonable level of assurance and at the materiality of the professional judgment of the verifier.

LRQA's Approach

LRQA's assurance engagement was carried out in accordance with our verification procedure;* the following tasks, though, were undertaken as part of the evidence gathering process for this assurance engagement:

- Visiting Chevron Corporation in San Ramon, California, to review data collection and checking processes.
- Visiting Chevron Upstream and Gas offices in Houston, Texas, and Chevron Downstream and Chemicals headquarters in San Ramon, California, to assess business-unit understanding and implementation of Chevron's HES reporting requirements.
- Visiting two Chevron Upstream and Gas operations in Thailand and Colombia, one Chevron Downstream operation in the United States, and the Chevron Technology Center in the United States to assess local understanding and implementation of Chevron's HES reporting requirements.
- Interviewing key personnel to identify and gain an understanding of Chevron's reporting requirements, including key persons responsible for drafting the CRR.
- Reviewing Chevron's documented reporting requirements to validate consistency of scope, definition and reporting requirements for each of the HES performance indicators.
- Reviewing Chevron's primary data collection tools to assess use in the reporting processes.
- Evaluating consistency with the IPIECA/API/OGP *Oil and Gas Industry Guidance on Voluntary Sustainability Reporting* (2010).

Observations

Further observations and findings, made during the assurance engagement, are:

- Processes were in place to ensure that sites contributing to HES metrics understood corporate reporting procedures and requirements.
- Methods used for calculating each HES performance metric were clearly defined and communicated.
- Chevron's reporting requirements for HES metrics were understood and carried out. Data collected at the site and at local and business-unit levels were checked and aggregated into corporationwide metrics.
- Responsibility for annually reviewing and updating reporting guidelines was clear, with improvement in methodology regularly undertaken. Areas for improvement were provided in a separate report to Chevron management. These recommendations do not affect our opinion.

LRQA's Competence and Independence

LRQA ensures the selection of appropriately qualified individuals based on their qualifications, training and experience. The outcome of all verification and certification assessments is then internally reviewed by senior management to ensure that the approach applied is rigorous and transparent.

LRQA is Chevron's certification body for ISO 9001, TS 16949 and Emission Trading Schemes (ISO 14064). The certification assessments and verification are the only work undertaken by LRQA for Chevron and as such do not compromise our independence or impartiality.



Andrea M. Bockrath

LRQA Lead Verifier

On behalf of Lloyd's Register Quality Assurance, Inc.
April 9, 2014

LRQA Reference: UQA4000679

* LRQA's verification procedure is based on current best practice and uses the principles of AA1000AS (2008) – Inclusivity, Materiality, Responsiveness and Reliability of performance data and processes defined in ISAE 3000.



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Our environmental, safety and workforce performance data and our 2013 reporting on IPIECA/API/OGP indicators can be found at [↗ Chevron.com/Reporting](http://Chevron.com/Reporting).

About This Report

This report covers 2013 data and activities. We also occasionally mention activities that took place before 2013 and in early 2014 when they help provide a clearer picture of our performance. This report covers our owned or operated businesses and does not address the performance of our suppliers, contractors or partners unless otherwise noted. All financial information is presented in U.S. dollars unless otherwise noted. Our previous report was published in May 2013 and covers 2012 data and activities.

We continue to be informed by reporting frameworks and guidelines that include the *Oil and Gas Industry Guidance on Voluntary Sustainability Reporting*, 2nd edition, published in 2010 by IPIECA (the global oil and gas industry association for environmental and social issues), the American Petroleum Institute (API), and the International Association of Oil & Gas Producers (OGP). An index to help readers find information corresponding to IPIECA/API/OGP indicators can be found at Chevron.com/IPIECA.

This report, previous editions of our report and additional information can be found at Chevron.com/CR. We welcome your comments and feedback.

Ms. Patricia Allison and Ms. Marcy McCullaugh

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Cautionary Statement Relevant to Forward-Looking Information

This Corporate Responsibility Report by Chevron Corporation contains forward-looking statements relating to the manner in which Chevron intends to conduct certain of its activities, based on management's current plans and expectations. These statements are not promises or guarantees of future conduct or policy and are subject to a variety of uncertainties and other factors, many of which are beyond our control.

Therefore, the actual conduct of our activities, including the development, implementation or continuation of any program, policy or initiative discussed to forecast in this report, may differ materially in the future. The statements of intention in this report speak only as of the date of this report. Chevron undertakes no obligation to publicly update any statements in this report. As used in this report, the term "Chevron" and such terms as "the company," "the corporation," "their," "our," "its," "we," and "us" may refer to one or more of Chevron's consolidated subsidiaries or affiliates or to all of them taken as a whole. All these terms are used for convenience only and are not intended as a precise description of any of the separate entities, each of which manages its own affairs.

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Page 3: Eric Myer

Pages 5 & 7: Marc Marriott

Page 12: Jim Myers

Page 17: Courtesy of Pact

(SHINE program)

Page 17: Marc Marriott

(Bay Area Science Festival)

Page 17: Courtesy of PIND

(Partnership Initiatives in the Niger Delta)

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(PROMOT program)



2013 Annual Report



2013 Supplement to the Annual Report



2013 Corporate Responsibility Report

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